

Fusion-Rx®

Mobile App and Online Refills

Overview and Instructions for Use

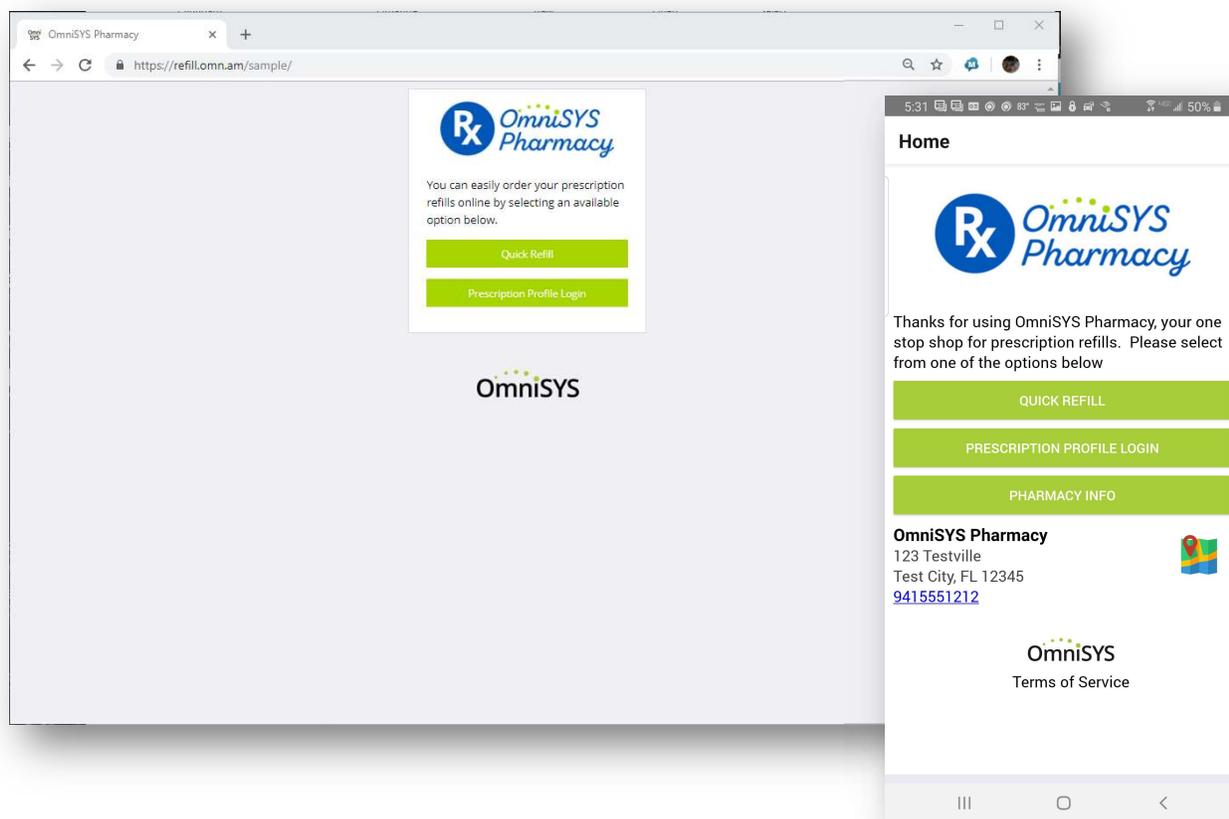
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Mobile App and Online Refill Overview

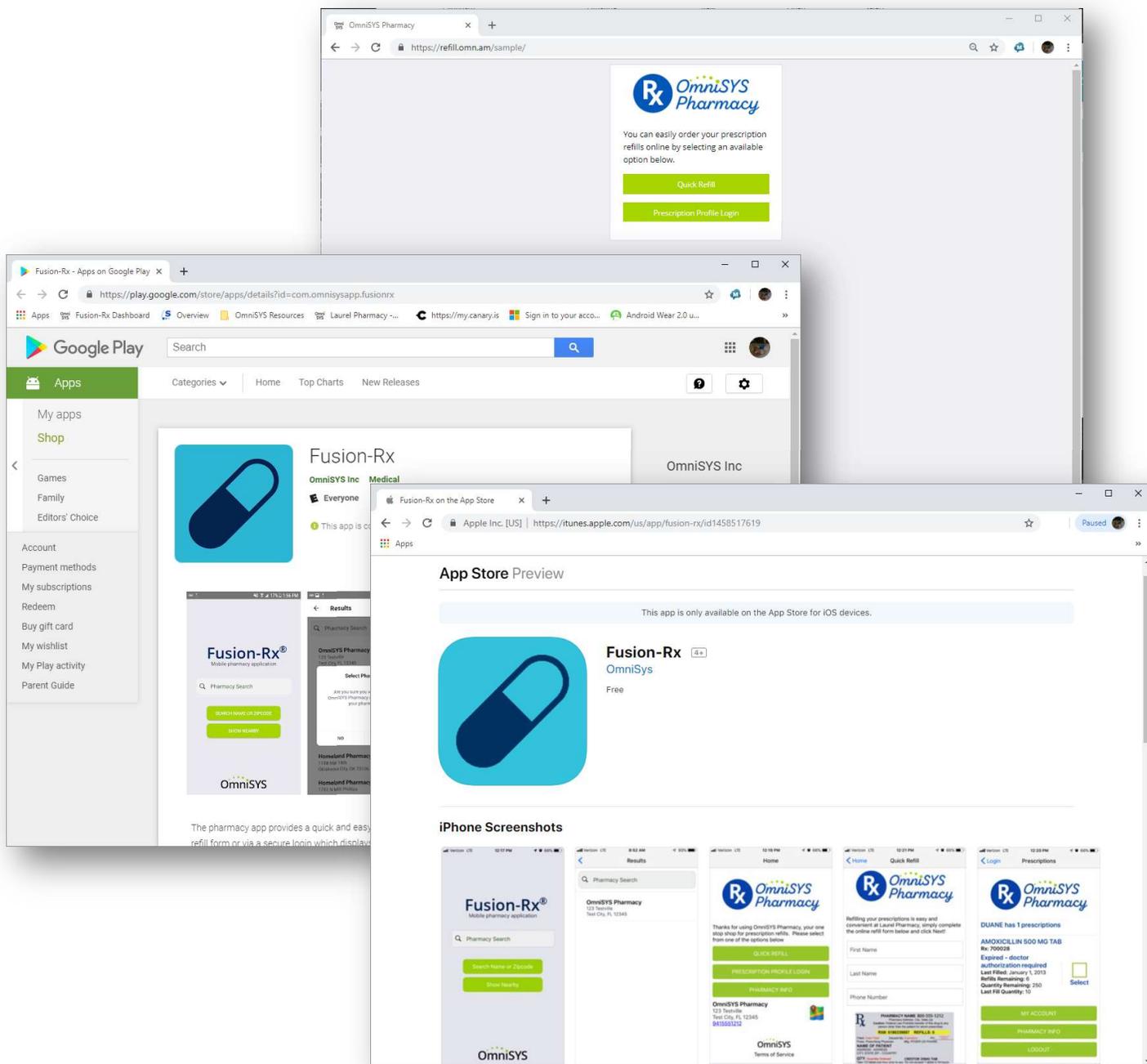
Both the mobile app and online refill solutions have a clean and simple design that makes it easy for patients on the go to interact with your pharmacy. In addition, the pharmacy staff can manage pharmacy hours and location information while viewing refill requests from within the Fusion-Rx Dashboard.

Whether your patients prefer accessing pharmacy services via the Fusion-Rx mobile app or going online via a web-browser (PC or mobile device), the experience feels one in the same as both share similar branding and functionality.



Mobile App / Online URL and Download Instructions

The OmniSYS implementation team will contact you when your pharmacy has been configured and confirmed operational with mobile app and/or the online refills functionality.



Mobile App Patient Download

If you purchased the Fusion-Rx Mobile App, it can be downloaded by searching 'Fusion-Rx' in either the Apple Store or Android Markets.

The pharmacy can also send patients direct invites via a text message (requires Adherence Messaging module) from within the Fusion-Rx dashboard (see [Generate PAC From Patient Communication Profile](#)).

The download links are listed below:



Apple Store

- <https://itunes.apple.com/us/app/fusion-rx/id1458517619>



Android Market

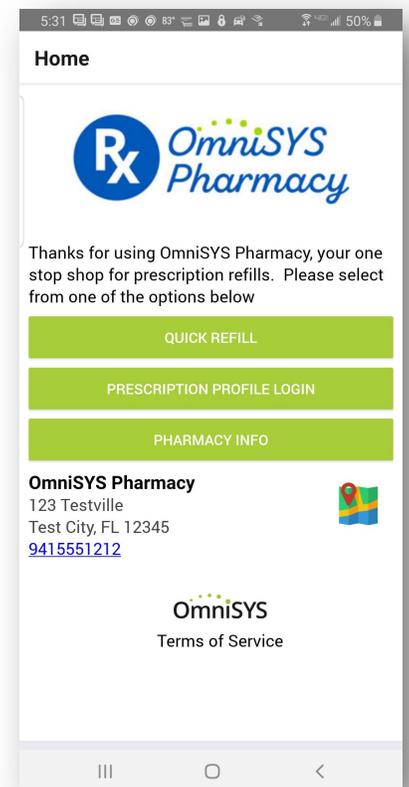
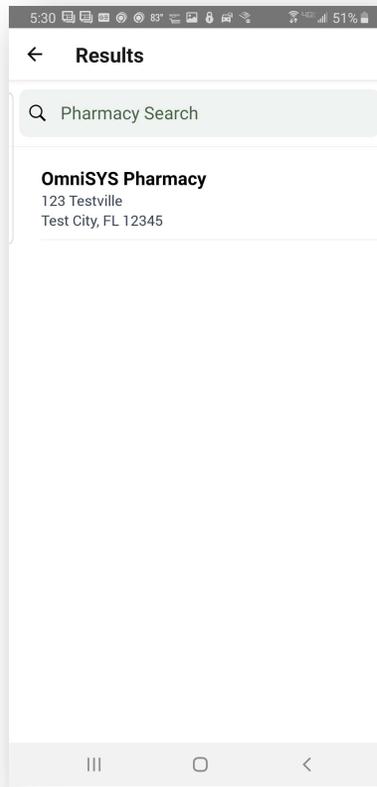
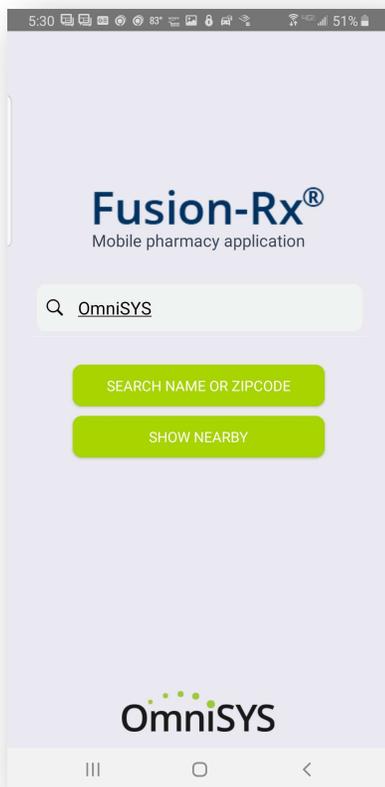
- <https://play.google.com/store/apps/details?id=com.omnisysapp.fusionrx>

Mobile App Pharmacy Selection

Once the Fusion-Rx app has been downloaded from the market, patients can easily find your pharmacy by searching by Pharmacy Name, ZIP code or even using geolocation (pharmacies nearest to the mobile device location).

Once the patient selects the pharmacy, the mobile app will permanently brand to the selected pharmacy and remain this way until the app has been uninstalled from the device.

If you have one or multiple pharmacies, it may be possible for the app to only show your pharmacy location(s).

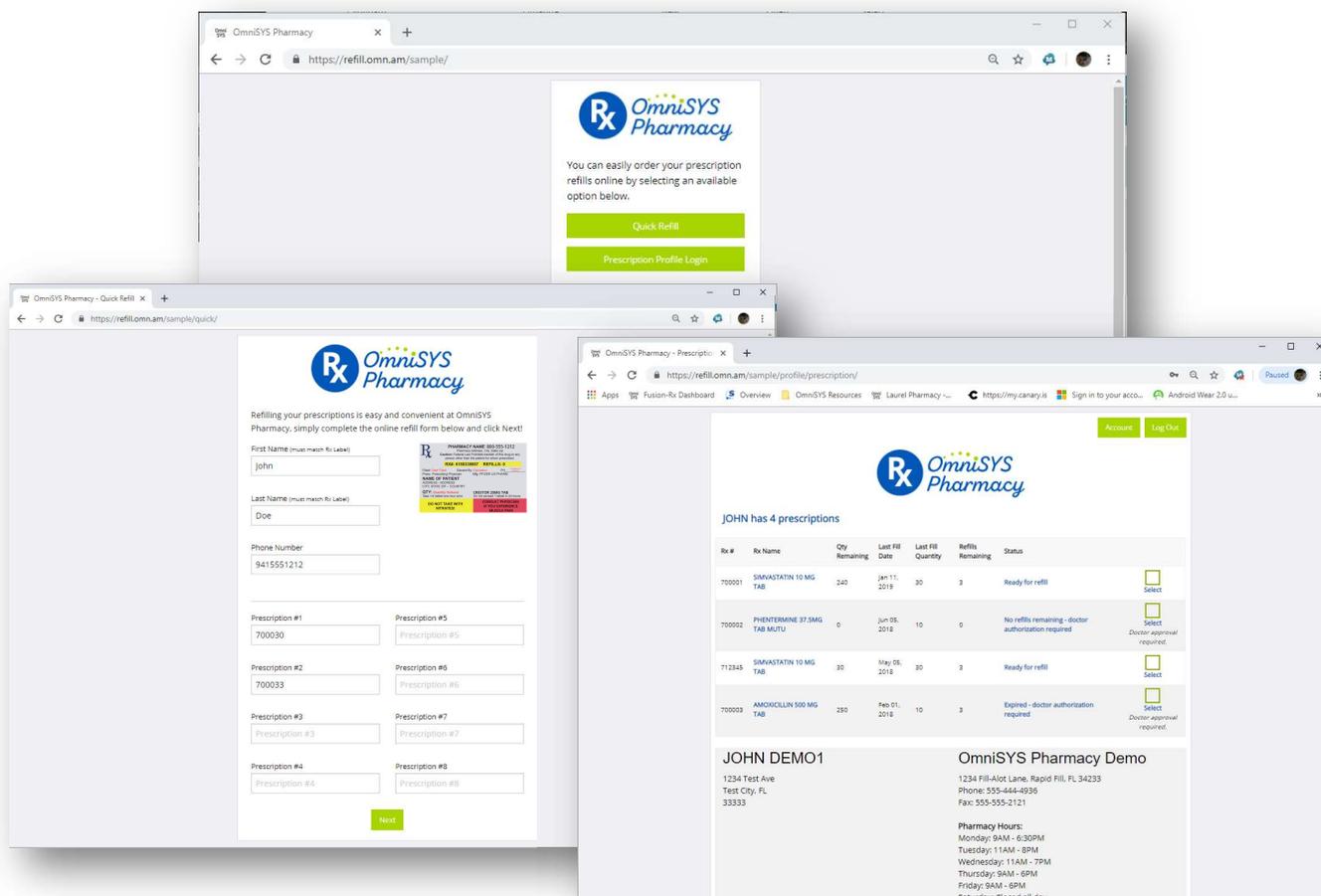


Online URL Patient Access

If you purchased the Fusion-Rx Online Refill module, OmniSYS will provide you with the exact URL's, which can then be provided to your web developer to hyperlink to your website.

The default URL's are:

- Base URL (selection menu appears):
 - [https://refill.omn.am/\[OmniSYS_account_#\]](https://refill.omn.am/[OmniSYS_account_#])
- Quick Refill URL:
 - [https://refill.omn.am/\[OmniSYS_account_#\]/quick](https://refill.omn.am/[OmniSYS_account_#]/quick)
- Prescription Profile URL:
 - [https://refill.omn.am/\[OmniSYS_account_#\]/profile](https://refill.omn.am/[OmniSYS_account_#]/profile)



Mobile App and Online Refill Core Functionality

The mobile app and online solution both share core functionality to make the patients experience feel consistent, examples include:

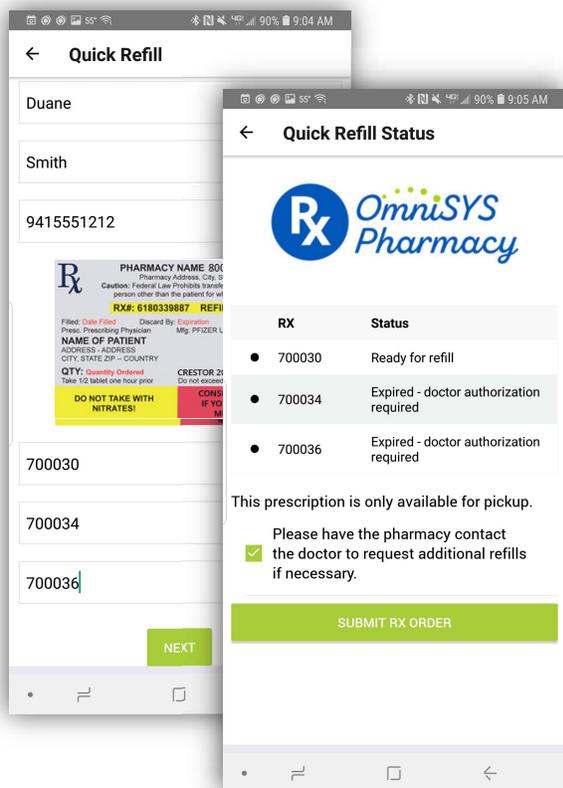
- Consistent branding (logo, colors, wording, options, etc.)
- Rules engine (i.e. no refills, expired, too soon, contact doctor, etc.)
- The same login credentials when accessing the prescription profile

Additionally, patients can:

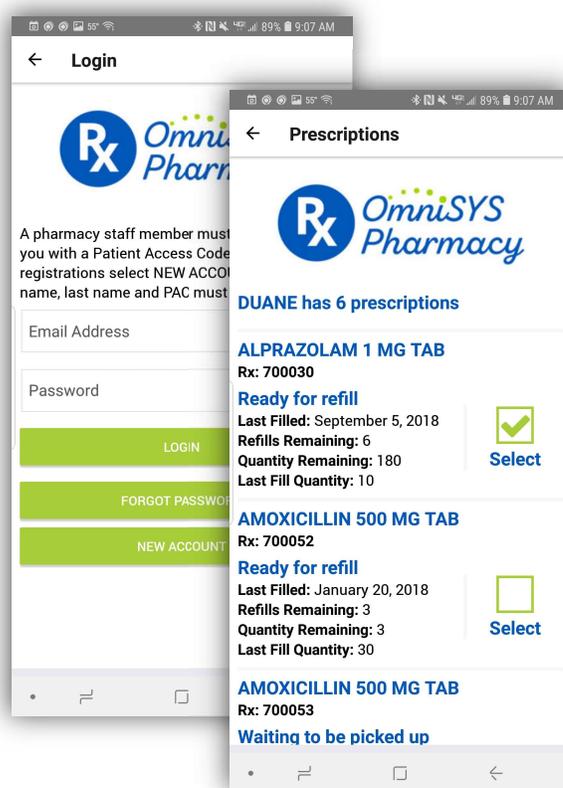
- Request the pharmacy contact their doctor to authorize additional refills
- Select the preferred delivery method (if applicable)
- Receive confirmation that each prescription refill request was posted to the pharmacy management system refill work queue

There are two methods available to view / order refills:

Quick Refills



Prescription Profile



Quick Refills

Quick refills provides patients with an easy way to order refills without having to create and manage an account log-in. Patients simply fill out a form with their name, phone number, email address, and prescription numbers; then with a few clicks are presented with 'real-time' status information (i.e. no refills, expired, too soon, etc.).

Quick Refill

Duane
Smith
9415551212

Rx PHARMACY NAME 800-555-1212
Pharmacy Address, City, State Zip
Caution: Federal Law Prohibits transfer of this drug to any person other than the patient for whom prescribed.
RX#: 6180339887 REFILLS: 0

Filed: Date Filled Discard By: Expiration PH
Presc: Prescribing Physician Mfg: PFIZER US PHARM

NAME OF PATIENT
ADDRESS - ADDRESS
CITY, STATE ZIP -- COUNTRY

QTY: Quantity Ordered
Take 1/2 tablet one hour prior

CRESTOR 20MG TAB
Do not exceed 1 tablet in 24 hours.

DO NOT TAKE WITH NITRATES!
CONSULT PHYSICIAN IF YOU EXPERIENCE MUSCLE PAIN.

700030
700034
700036

NEXT

Quick Refill Status

Rx OmniSYS Pharmacy

RX	Status
700030	Ready for refill
700034	Expired - doctor authorization required
700036	Expired - doctor authorization required

This prescription is only available for pickup.

Please have the pharmacy contact the doctor to request additional refills if necessary.

SUBMIT RX ORDER

Quick Refill Order

Thank you! The pharmacy should have your refill order ready for pickup in 2 business hours, additional time may be required if any of the prescriptions require authorization.

RX	Status	Method
700030	Submitted for refill	Pickup
700034	Submitted for refill	Pickup
700036	Submitted for refill	Pickup

OmniSYS Pharmacy
1540 New Brighton boulevard
Minneapolis, MN 55413
[\(612\) 789-0342](tel:6127890342)

Pharmacy Hours:
Sunday: 1:00 P.M. - 4:30 P.M.
Monday: 9:00 A.M. - 6:00 P.M.

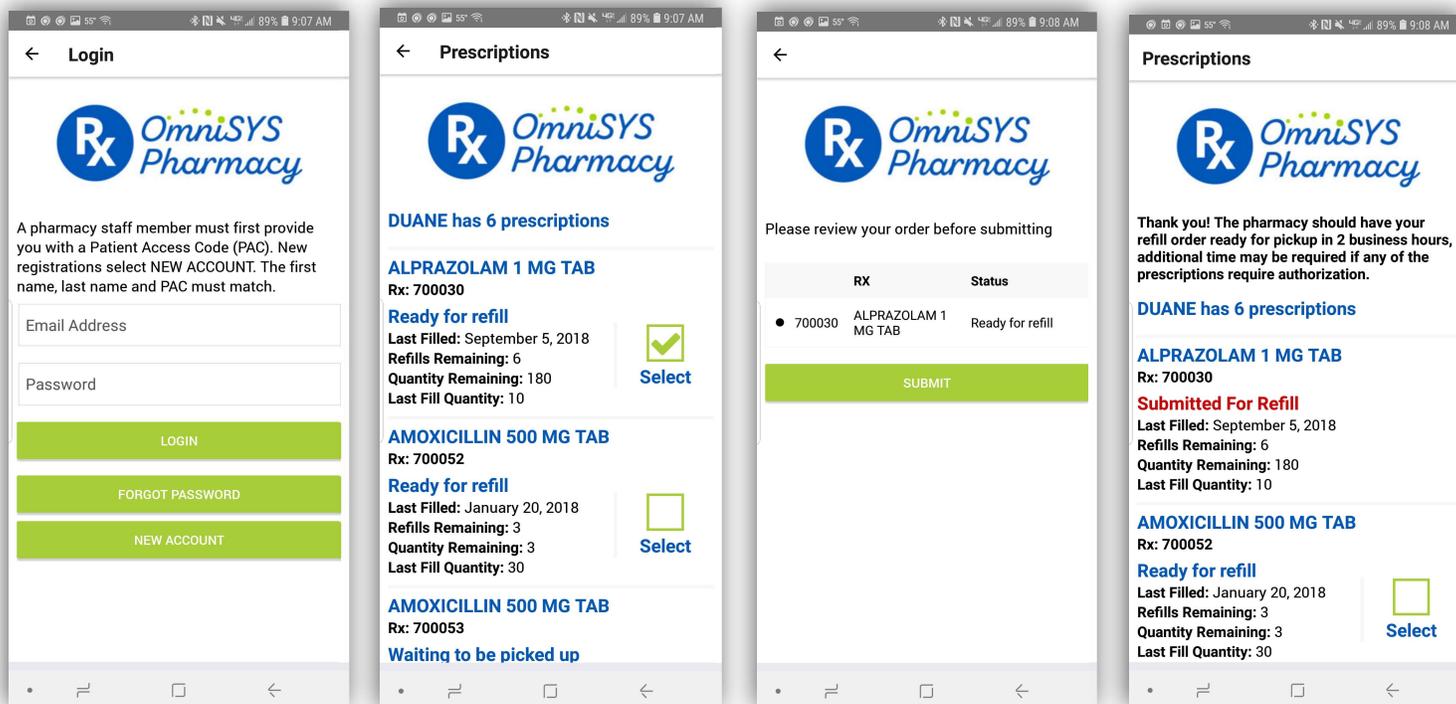
Note: Quick refill functionality requires that the patient name and prescription numbers entered match what is on file in the pharmacy management system. Quick refills does not require any patient validation or log-in requirements and therefore does not display PHI back to the patient during the order process.

Prescription Profile

Accessing the prescription profile via the mobile app or online refills provides patients with the ability to securely view their active dispensing history, including important details such as the drug name, refills and quantity remaining, etc. Patients can easily order refills that are submitted directly to the pharmacy management refill work queue.

Before a patient may view their prescription profile online or via the mobile app, a pharmacy staff member must first provide the patient with a Patient Access Code (PAC). PAC's are unique digital keys assigned per patient and generated by the pharmacy staff from within the Fusion-Rx dashboard and are required during the patient prescription profile enrollment / sign up process.

When the pharmacy staff generates a PAC, those patients with mobile numbers on file will receive a text message that helps walk them through the sign up / enrollment process.



Generate PAC from Patient Communication Profile

The pharmacy staff can create a PAC directly from within the patient communication profile of Fusion-Rx, which is used to protect the patients identity when accessing the prescription profile.

To generate a PAC, first select the "Patient Access Code" button from within the patient communication profile menu:

Patient Communication Profile

First Name Insurance Code
 Last Name Insurance Plan
 Birthday Home Location
 Primary EN Language
 Mobile PIN
 SSN
 Notes

Use Mobile Number for Voice and SMS

Email

Address

Street
 City
 ST
 Zip

Notifications

Refills Due
 Ready For Pickup
 Birthday Announcement
 Patient Engagement
 Deceased

Patient Rx

Notifications Allowed	Rx	Drug Name	Refills Remaining
Y	700010	ZOLOFT 50 MG TAB	6
Y	700011	LIPITOR 20 MG TAB	5
Y	700012	SIMVASTATIN 10 MG TAB	2

Page 1 of 1 Displaying 1 to 3 of 3 items

Then choose the "Generate New Code" button:

The screenshot shows a 'Patient Communication Profile' form with the following fields:

- First Name: DEMO
- Last Name: PATIENT
- Birthday: 19420421
- Primary: 5554441212
- Mobile: 5554441212
- Insurance Code: DHUC
- Insurance Plan: [Empty]
- Location: [Dropdown]
- Language: ES
- PIN: [Empty]
- SSN: [Empty]
- Use Mobile Number for Voice and SMS:
- Email: [Empty]
- Address:
 - Street: 1234 Demo Street
 - City: Demo City
 - State: FL
 - Zip: 54321

A 'Patient Access Code' dialog box is open, containing a 'Code' field and two buttons: 'Generate New Code' (highlighted with a yellow arrow) and 'Disable Access'. To the right of the main form are buttons for 'Apply', 'Search', 'Cancel', 'Refresh', and 'Patient Access Code', along with a 'Deceased' checkbox.

Patient Rx

Notifications Allowed	Rx	Drug Name	Refills Remaining
Y	7152193	ATENOLOL 50 MG TAB ZYDU	2
Y	7152194	LISINOPRIL 20 MG ** TAB LUPI	2
Y	7152195	LEVOTHYROXIN 50MCG **TAB LAN	2
Y	7152192	FUROSEMIDE 20MG *** TAB QUAL	2
Y	7153972	FLUOXETINE 20MG *** CAP TEVA	1
Y	7152191	MUPIROCIN 2 % CRE GLEN	4
Y	7134055	KLOR-CON M10 10 MEQ TAB SAND	1

A warning window appears, select "Generate":

Patient Communication Profile

DEMO First Name DHUC Insurance Code
 PATIENT Last Name Insurance Plan
 19420421 Birthday Location
 5554441212 Primary ES Language
 5554441212 Mobile PIN
 Use Mobile Number for Voice and SMS SSN
 Notes

Address
 1234 Demo Street
 Demo City
 FL
 54321

Generate new PAC?

⚠ Generating a new Patient Access Code may restrict this user's ability to view and alter their settings

Generate Cancel

Apply
 Search
 Cancel
 Refresh
 Patient Access Code
 Deceased

Patient Rx

Notifications Allowed	Rx	Drug Name	Refills Remaining
Y	7152193	ATENOLOL 50 MG TAB ZYDU	2
Y	7152194	LISINOPRIL 20 MG ** TAB LUPI	2
Y	7152195	LEVOTHYROXIN 50MCG **TAB LAN	2
Y	7152192	FUROSEMIDE 20MG *** TAB QUAL	2
Y	7153972	FLUOXETINE 20MG *** CAP TEVA	1
Y	7152191	MUPIROCIN 2 % CRE GLEN	4
Y	7134055	KLOR-CON M10 10 MEQ TAB SAND	1
Y	7134066	BACTROBAM/NORMAL SALINE	P
Y	4975608	CLOAZ DIPOT 3.75 M TAB MYLA	0
Y	7134067	LIDOCAINE 2% VISC SOL QUAL	0

10 Page 1 of 5 Displaying 1 to 10 of 49 items

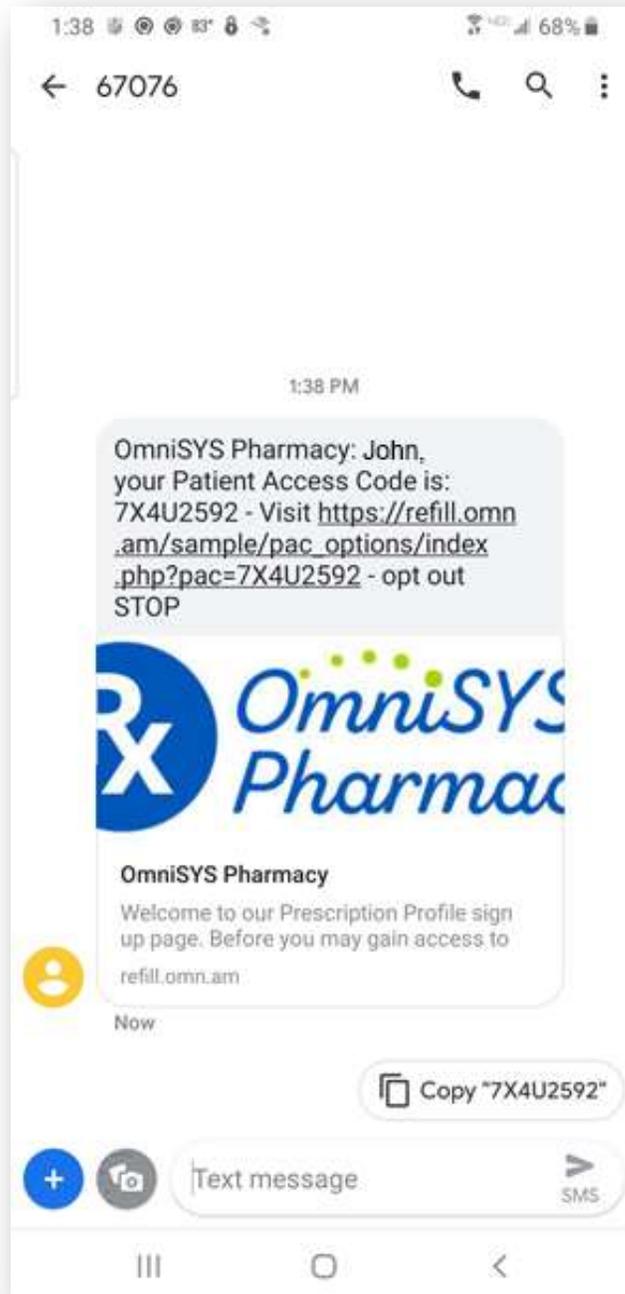
Within the window, the PAC will be displayed as well as a message indicating a text message will be sent to the mobile number on file:

The screenshot shows the 'Patient Communication Profile' window with a 'Patient Access Code' dialog box overlaid. The dialog box displays the message 'SMS Sent To Mobile Number On File' and the generated code 'EQBxBQM6'. The background window contains various patient information fields and a list of prescriptions.

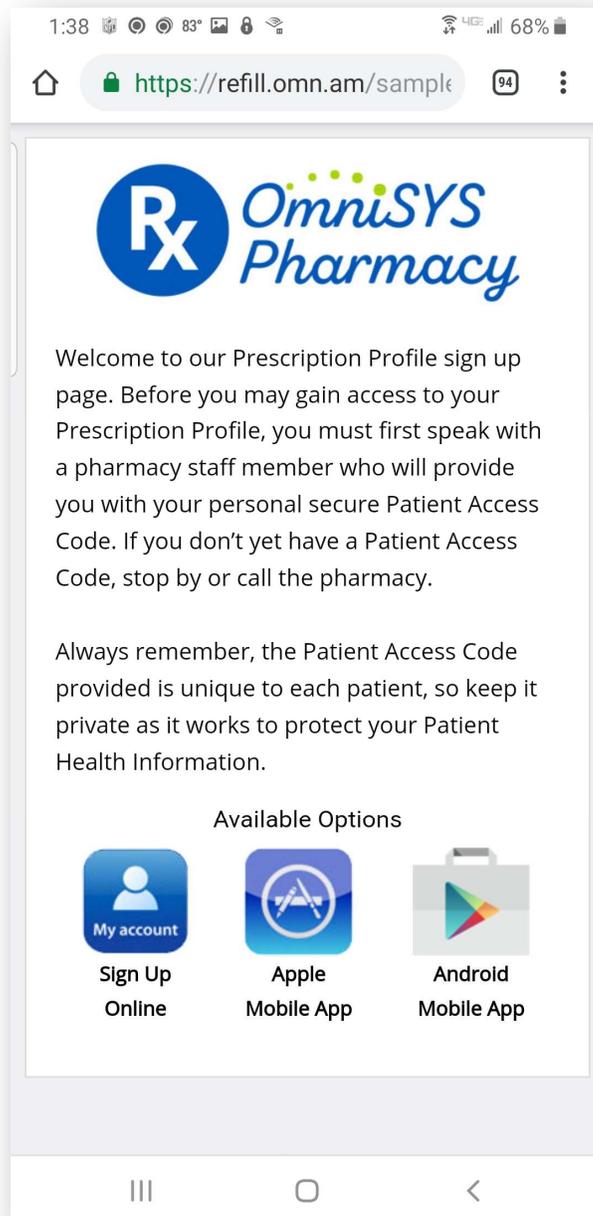
Notifications Allowed	Rx	Drug Name	Refills Remaining
Y	7152193	ATENOLOL 50 MG TAB ZYDU	2
Y	7152194	LISINAPRIL 20 MG ** TAB LUPI	2
Y	7152195	LEVOTHYROXIN 50MCG **TAB LAN	2
Y	7152192	FUROSEMIDE 20MG *** TAB QUAL	2
Y	7153972	FLUOXETINE 20MG *** CAP TEVA	1
Y	7152191	MUPIROCIN 2 % CRE GLEN	4
Y	7134055	KLOR-CON M10 10 MEQ TAB SAND	1
Y	7134066	BACTROBAM/NORMAL SALINE	P
Y	4975608	CLORAZ DIPOT 3.75 M TAB MYLA	0
Y	7134067	LIDOCAINE 2% VISC SOL QUAL	0

NOTE: The 'SMS Sent to Mobile Number on File' message displays after each PAC is generated, whether a text message is sent will depend on if the patient has a mobile number on file. The pharmacy can also provide the PAC to the patient manually.

If the patient has a mobile number on file, a text message containing the PAC is sent to the patient:



Upon clicking the link, the patient is directed to the enrollment / download page:



NOTE: The available options presented to the patient are dependent on Fusion-Rx configuration and modules purchased.

Patient Profile Sign-Up

Whether the patient elects to sign-up online or via the mobile app, the following data elements must be provided and match the patients profile exactly as defined within the pharmacy management system:

- Patient First Name
- Patient Last Name
- Patient Date of Birth
- Patient Access Code

3:30 83° 59%

https://refill.omn.am/sample 96

Rx **OmniSYS**

3:54 83° 57%

1. Please enter your name, including a valid email address, and a valid prescription label number.

First Name
John

Last Name
Doe

Email Address
demopatient@

Confirm Email Address
demopatient@

2. Please enter your password, and enter it twice to confirm. All passwords must be at least 6 characters long and include at least one number, and one letter.

Password
Password

Confirm Password
Confirm Password

3. Please select a password, and enter it twice to confirm. All passwords must be at least 6 characters long and include at least one number, and one letter.

4. Please enter the Profile Access Code provided by your pharmacist.

Access Code
7X4U2592

5. Once the form is complete, please click "Sign Up" and your profile will be verified. Please note that this may take up to 1 minute. Your patience is appreciated.

Sign Up

Revoking Patient Access

If the pharmacy desires to do so, they may stop a patient from gaining access to their Prescription Profile.

Select the "Patient Access Code" button:

The screenshot shows a web form titled "Patient Communication Profile". It contains various input fields for patient information, including name, birthdate, insurance, and address. There are also dropdown menus for location and language, and checkboxes for notification preferences. A yellow arrow points to the "Patient Access Code" button, which is located among other action buttons like "Apply", "Search", "Cancel", and "Refresh".

Address

1234 Test Ave Street
Test City City
FL ST
34299 Zip

Notifications

SMS Refills Due
SMS Ready For Pickup
Voice Birthday Announcements
SMS Patient Engagement

Deceased

Patient Rx

Notifications Allowed	Rx	Drug Name	Refills Remaining
Y	700010	ZOLOFT 50 MG TAB	6
Y	700011	LIPITOR 20 MG TAB	5
Y	700012	SIMVASTATIN 10 MG TAB	2

10 Page 1 of 1 Displaying 1 to 3 of 3 items

Then select "Disable Access" button:

The screenshot shows a web application interface for a patient's communication profile. The main form contains fields for personal information (First Name: KEITH, Last Name: DEMO3, Birthday: 19650228, Primary: 9415551212, Mobile: 9414164189), insurance details (Insurance Code: 34234), location (Home), language (EN), and address (1234 Test Ave, Test City, FL, 34299). A 'Patient Rx' table is visible at the bottom left. A 'Patient Access Code' dialog box is open in the center, showing a code of 7X4U2592 and two buttons: 'Generate New Code' and 'Disable Access'. A yellow arrow points to the 'Disable Access' button. The dialog also includes a 'Deceased' checkbox. The main form has a 'Notes' field and a 'Patient Access Code' field. A 'Patient Access Code' button is also visible on the right side of the main form. The bottom of the page shows a pagination control: 'Page 1 of 1' and 'Displaying 1 to 3 of 3 items'.

Notifications Allowed	Rx	Refills Remaining
Y	700012	6
Y	700012	5
Y	700012	2

Code	Refills Remaining
7X4U2592	6
	5
	2

A warning will appear, to continue select the "Disable" button:

Patient Communication Profile

KEITH First Name 34234 Insurance Code
DEMO3 Last Name Insurance Plan
19650228 Birthday Home Location
9415551212 Primary EN Language
9414164189 Mobile PIN
 Use Mobile Number for Voice and SMS SSN
Email Notes

Address 1234 Test Ave Street
Test City City
FL 34299

Notifications SMS Refills Due
SMS Ready For Pickup

Apply
Search
Cancel
Refresh
Patient Access Code
 Deceased

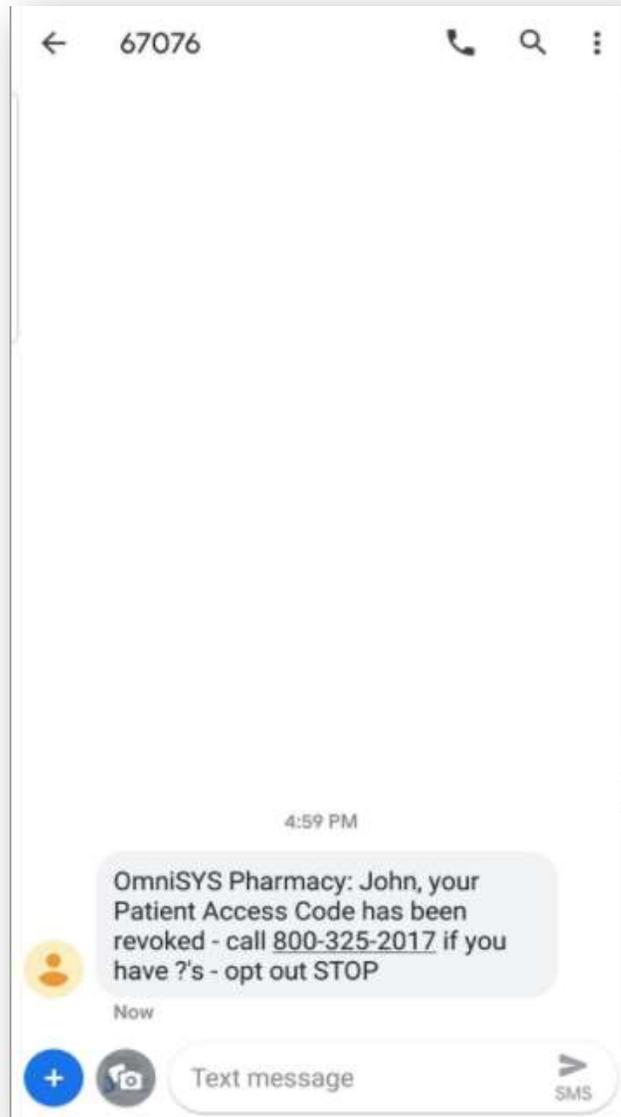
Disabling PAC?
⚠ Disabling the Patient Access Code may restrict this user's ability to view and alter their settings
Disable **Cancel**

Patient Rx

Notifications Allowed		Refills Remaining
Y		6
Y		5
Y	700012 SIMVASTATIN 10 MG TAB	2

10 Page 1 of 1 Displaying 1 to 3 of 3 items

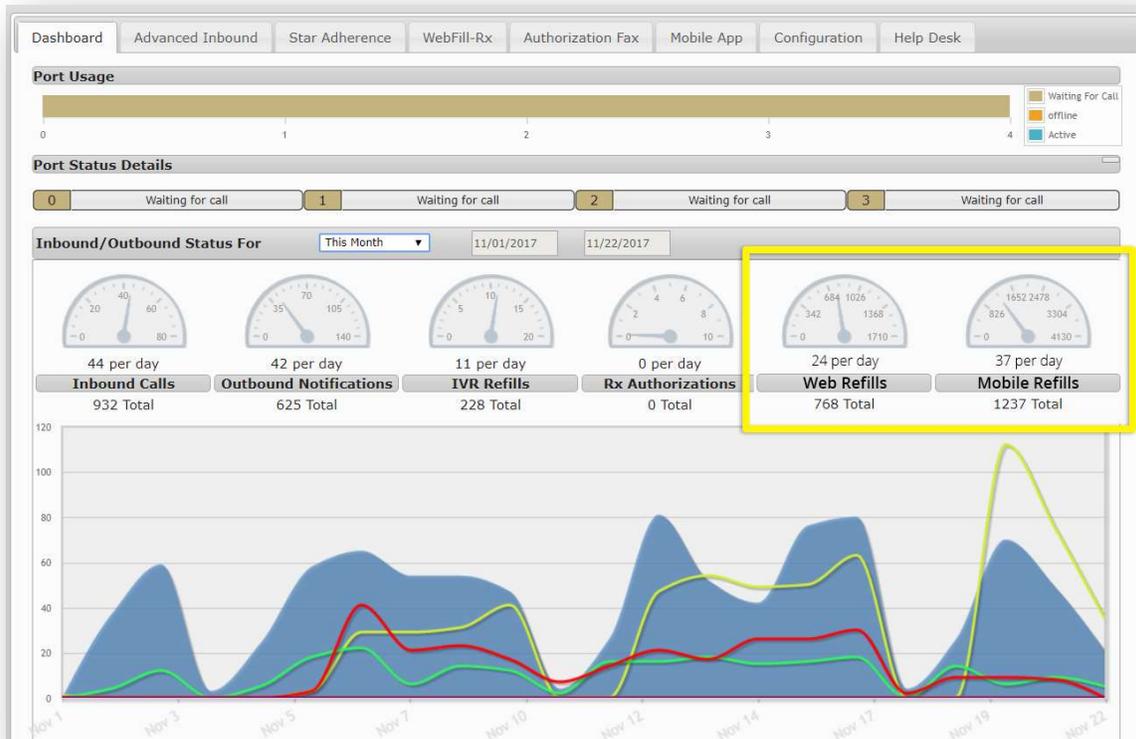
For those patients with a mobile number on file, after revoking a PAC a text message will be sent to the patient:



Viewing Prescription Refill Orders

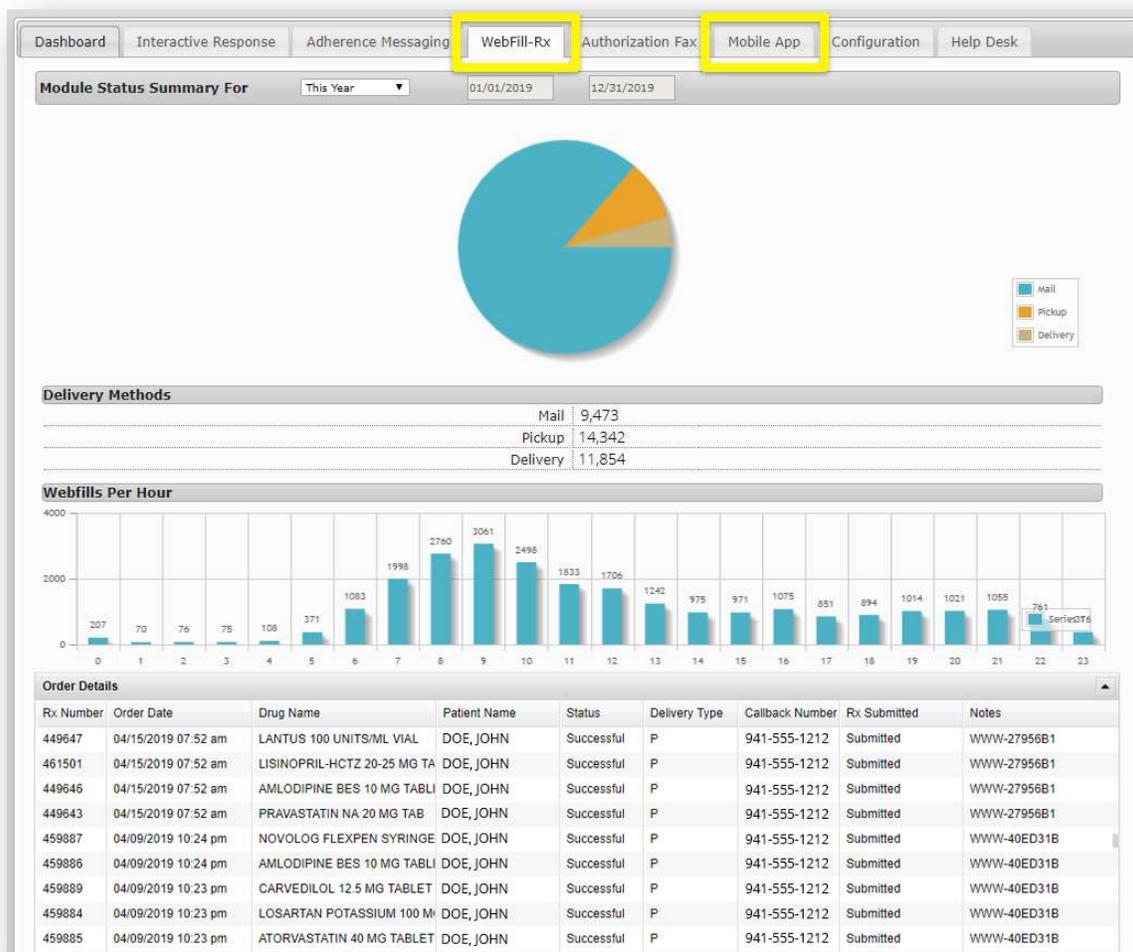
Using Fusion-Rx's bi-directional integration with the pharmacy management system, refills ordered via the mobile app and/or online are posted directly to the pharmacy management system refill / work queue as well as appear within the Fusion-Rx dashboard.

You can easily view mobile and online refill orders via the fuel gauges displayed on the main dashboard tab as shown below:



The details of each refill ordered can be found within the WebFill-Rx or Mobile App tab of the dashboard and in similar fashion as other Fusion-Rx modules, you may modify the timeframe of the data displayed to view statistical information on delivery and number of refills over each hour of the day.

In addition, the details of each prescription are displayed within a sortable grid view with search filtering and exporting to Excel/CSV file capability. A 'WWW' for online refills or 'APP' for mobile app will appear within the notes field of the grid and in most cases will also be visible within the pharmacy management system work / refill queue.





OmniSYS

Improving the health of healthcare.